

## Booking Terms & Conditions

### CANCELLATION POLICY

**Room & Breakfast Rate** = Payment taken at the time of booking. Non refundable & non transferable

**Room & Breakfast Flexible Rate** = Book now, pay later. Payment taken 7 days before arrival. Free cancellation up to 7 days before arrival. If cancelled less than 7 days, 100% will be retained.

### ARRIVAL & DEPARTURE

Our normal check in time is 3pm & check out 11am. Should you require an earlier check in or later check out we would be delighted to accommodate wherever possible. However, during busy periods please have patience and bear with us.

On the morning of your arrival you will receive a telephone call from the duty manger to obtain an approximate check in time. If you are planning to arrive after 5pm you may be given the front door code.

### CAR PARKING

Please park in Holmbush car park. DT7 3HZ. The long stay car is £2 for 24 hours and only as few minutes walk from Lyme Townhouse

You can park on the road opposite free of charge from 4pm -9am.

Please avoid parking in the small car park next to the guest house as this is not the property of Lyme Townhouse.

### HOUSE RULES

We understand that accidents happen –please let us know if any damage has taken place and we will attempt to clean/fix it as soon as we can. Any significant breakage or damage may result in a charge for replacement or repair.

Any items taken without consent will result in a charge being made to your account.

Lyme Townhouse is a non-smoking guesthouse.

We do not accept children under 7 years old.

Maximum two guests per room, unless prior arrangements have been made.

### SPECIAL REQUIREMENTS

Guests with any special requirements should discuss them at the time of booking. We will endeavor to accommodate these requests where possible.

We hope you will enjoy your stay with us!

Lyme Townhouse Team

Lyme Townhouse By Petite Hotels VAT Number 229 0894 85